




Actions you can take to stop fraud

UK consumers are expected to have lost over £1bn to fraudsters in 2023.

Make one of your 2024 New Years resolutions to stop fraud. We have created a helpful checklist of actions you can take to stop fraud in 2024. Together, we won't let the fraudsters win.

Checklist 			
1	Stop, Think, Check	When asked for any personal information, take a minute to Stop, Think about why you are providing it and Check before you share that it is a legitimate request.	
2	Be Fraud aware Increase your fraud awareness	Visit our Security and Fraud page regularly for details of scams, guidance on what to look out for and further tips on how to keep safe: www.bankofirelanduk.com/help-and-support/security-and-fraud/ Follow us on X (formerly Twitter) @BankofirelandUK	
3	Report suspicious communications Reporting fraud will stop further attacks	Text Messages	
		<ul style="list-style-type: none"> ▶ Forward the text to 7726 (SPAM) ▶ Send a screenshot of the text to 365security@boi.com ▶ Report it to Action Fraud: www.actionfraud.police.uk or call 0300 123 2040 	
		Phone Calls	
		<ul style="list-style-type: none"> ▶ Text the word "call" followed by the senders number to 7726 ▶ Report it to Action Fraud 	
		Emails	
		<ul style="list-style-type: none"> ▶ Forward all suspicious emails to report@phishing.gov.uk ▶ Forward BOI UK Suspicious emails to 365security@boi.com ▶ Report it to Action Fraud 	
		Social Media Fake Adverts and Goods	
		<ul style="list-style-type: none"> ▶ Report Scam adverts to the Advertising Standards Authority: www.asa.org.uk ▶ Report suspicious adverts or fake goods to the platform ▶ Report the seller of fake goods to: <ul style="list-style-type: none"> ▶ Action Fraud. ▶ Crimestoppers: www.crimestoppers-uk.org or call 0800555111 	
4	Talk to Family and Friends	Ensure Family and friends know how to identify and report fraud. Understand that fraudsters may contact you pretending to be a friend or family member asking for an emergency transfer of funds so always contact friends and family directly on an existing number you hold for them.	