Confirmation of Payee Opt Out / Opt In Request Form

(Personal Customers only)



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Complete all pages and return by post to Bank of Ireland (address at end of form).

What is Confirmation of Payee?

When you are sending money to an account, Confirmation of Payee is a service that checks whether the name on the account is genuine. Likewise, when someone wants to send a payment to you, it confirms the name on your account for them. This gives individuals and businesses who are making payments between UK banks greater assurance that they are sending payments to the right person. It provides another layer of protection against fraud and scams. All eligible customers are automatically included in the Confirmation of Payee service.

Can anyone request to opt out of Confirmation of Payee?

You can only request to opt out of having your details checked when other people try to pay you. We only consider requests to opt out from personal customers. For joint personal accounts, each account holder must give consent before opting out is considered. Business customers cannot opt out.

Risks of opting out

The service is most effective when everyone can receive a Confirmation of Payee response when making a payment. If you opt out, your Bank of Ireland account will not be checked when another person or business tries to make a payment to it. They will instead get a message that your details can't be confirmed. They may delay payment to you or not proceed at all with it.

What would you like to do?				
I'd like to (tick one only):				
Opt out of Confirmation of Payee service (personal accounts only)				
Opt back in to Confirmation of Payee service (if you have opted out previously)				
Your personal details				
You must complete all fields marked with *				
Title*				
First name*				
Middle name(s)				
Last name*				
Date of birth*				
Address line 1*				
Address line 2				
Address line 3				
Town or city*				
County				
Postcode*				

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List each personal current, savings or loan account where you want to opt out of or opt back in to the Confirmation of Payee service. You may not opt out of the service with any business accounts.			
Sort code*	Account number*	Account name*	
If you are opting out te	II us why		

Processing your request

Opt out

Once we get your request, we will review and process it within 10 working days. We will be in touch if we need more information.

Opt in

Customers who have previously opted out can opt back in later by sending us a completed new copy of this request form. We process requests within 10 working days.

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I confirm I'm the person named above in the personal details section, or have authority to act on the account holder(s) behalf.		Joint accounts holders, or signatories for accounts that need two or more signatures, should sign here.
Signature(s):		
Name(s):		
Date:		

Send your completed form to:

Confirmation of Payee Opt Out / Opt In team Bank of Ireland UK Branch Fulfilment Centre PO Box 482 Belfast

Disclaimer

BT1 9HL

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Bank of Ireland UK 1 Donegall Square South Belfast, BT1 5LR 028 9043 3000 bankofirelanduk.com

