

Request for deferral of fees and charges applied to Business Current Accounts on 31 December 2020 for NI customers



Email: businessbankingni@boi.com

Date	<input type="text" value="DD / MM / YYYY"/>		
Customer name	<input type="text"/>		
Business Current Account Name	<input type="text"/> <small>(as it appears on your bank statement)</small>		
Account Number	<input type="text"/>	Sort code	<input type="text"/>
Mobile number	<input type="text"/>	Home number	<input type="text"/>
Email address	<input type="text"/>		
Nature of business (e.g. pub, hairdresser)	<input type="text"/>		
Brief description and rationale for request of deferral (how has your business been impacted by Covid-19)	<input type="text"/>		

By submitting this form you agree that:

- ▶ We will refund the current account fees* that have been deducted from your Business Current Account on the 31st of December 2020 if your cash flow has been temporarily impacted by Covid-19
- ▶ These fees* are being deferred by us in light of the impact that Covid-19 is having on your business
- ▶ The deferral of the fees* only applies to the current account fees* applied on the 31 December 2020 for NI account holders.
- ▶ For NI customers, these fees* will be payable by you and will be charged to your Business Current Account in three equal monthly tranches on June, July and August 2021. We will write to you closer to the time to advise you of dates.
- ▶ All other standard charges apply, including Electronic Banking, Foreign Exchange and Service Charges and any interest payable on the Business Current Account will continue to be applied and paid.

We will contact you by e-mail to let you know when your request is being processed. Our aim is to do so within 3-5 working days.

* Business current account fees include Transaction and account maintenance fees.