

Cookie Policy

What is a cookie?

A cookie is a small file of letters and numbers placed on your computer when you use a website.

This site uses cookies or similar technologies solely for the purpose of operating this website.

Cookies are files of letters and numbers that the server stores, or places on your computer, when you use this website. Among other things, cookies allow the site operator to differentiate you from other site visitors and users. Cookies cannot be used as code or to spread viruses and cannot give us access to your hard drive. Even though cookies are stored on your hard disk, we cannot retrieve any information from it.

Please note if you block cookies (using your Internet browser) which are strictly necessary may restrict and/or prevent you accessing this site, its services and function.

Can I stop, or prevent cookies being placed on my computer?

Yes. Most internet browsers will tell you how to stop cookies, how to be told when you receive a new cookie and how to disable and delete existing cookies that may have been placed on your computer as a result of your use of the internet

Important

Without cookies however, you will not be able to take advantage of features and benefits of the Card Controller service.

Why does this website use cookies?

The cookies this site uses help identify which site sections and features both you and other users, have the greatest use of and interest in. It also helps identify any website preferences and personal settings you may set based on how you routinely use the site. This approach helps to ensure you have a good experience when you use this site, and that any necessary improvements and updates to the website can be made. The cookies this web site uses are important to ensure you can use it fully and effectively. Some of our cookies also important to ensure security of the site and authenticate users.

The information identified (captured) by this website through its use of cookies is anonymous. In other words, the cookies placed on a users computer through using this web site will not identify you as an individual.

How do I stop, or prevent cookies being placed?

We currently support Internet Explorer version IE9, IE10, IE11, Firefox latest version & Google Chrome latest version. We continue to update the product and browsers that we support.

Web browser	Privacy control instructions
Chrome	<ul style="list-style-type: none">• Select 'Settings' from the Chrome menu• Click 'Show advanced settings'.• In 'Privacy', click the 'Content settings' button.• In 'Cookies', select either block all cookies or block only third-party cookies
Internet Explorer 11	<ul style="list-style-type: none">• Go to the 'Tools' menu• Click on 'Internet Options'• Click the 'Privacy' tab• Select a privacy level
Firefox	<ul style="list-style-type: none">• Click 'Options' from the menu• Click the 'Privacy' tab• Set the privacy level
Mozilla Firefox	<ul style="list-style-type: none">• Open the Edit menu and choose Preferences.• Under the Privacy & Security category, choose Cookies. (If no subcategories are visible, double-click the category to expand the list.)• Click the following radio button: Disable cookies

What cookies does this web site use?

Information about the types of cookies we use and the purposes for each is explained in the tables below:

Cookie type	Description	Does this site use them?
Session	Session cookies allow websites to link the actions of a user during a single browser session, or visit to a website. They may be used for a variety of purposes such as remembering what a user has put in their shopping basket as they browse around a site during a specific website visit. They could also be used for security when a user is accessing internet banking or to facilitate use of webmail during a specific website visit. These session cookies expire after a browser session, or after you have logged off.	Yes
Persistent	Persistent cookies may be used for a variety of purposes and are stored on end users' devices beyond the current session, or visit to website. In other words, the cookie will remain on your computer after you have logged off. They send information to the webpage (server) whenever the user visits the site until the internet cookies' expiry date. These internet cookies allow websites to remember the actions of a user across a website (or a number of websites) and across sessions. For example, persistent internet cookies enable websites to remember settings for personalised content including remembering users' preferences and choices when using a site or to target advertising and marketing that is more likely to be relevant to a website user.	Yes
Web beacon	Also known as Internet tags, pixel tags and clear GIFs). Web beacons do not typically collect any other information than the IP address of the computer that uses (downloads) the website page upon which the web beacon has been placed, the URL of the page on which the beacon appears, the time the page containing the beacon was viewed, the type of browser used to view the page and the information in cookies. Web beacons are useful for ensuring security.	Yes

Cookie purpose	Description	Does this site use them?
Analysis	These enable us to recognise and count the number of visitors to this site, and to see how users move around the site from one page to another when they are using it. Analytical cookies help us to improve the way our website works, for example, by ensuring that users are finding what they are looking for in a way which is easy and intuitive.	Yes
User behaviour - or tracking	Behavioural tracking cookies are cookies that track a user's behaviour across a number of sites such as to display advertisements that are most likely to lead to catching a web site user attention and lead to a sale. Targeted cookies are used by advertisers on our website. They track your browser when you visit different websites to understand what you're interested in, and use this information to display more relevant adverts to you.	No
Website function - or performance	Functional cookies allow us to remember any preferences you've made and we use them to improve your online experience. For example, functional cookies will store your My Account email address and username so you don't have to re-type them every time you visit the site. They also enable you to use live online chat with our Support Team.	Yes
First & third party cookies	'First' or 'third' party refers to the website domain placing the cookie. First party cookies are those set by a website visited by the user - the website address displayed in the URL window. Third party cookies are those set by a website other than the one being visited by the user. If a user visits a website, and a different or separate company's web site sets a cookie through that website, this is a third party cookie. Some of our cookies also important to ensure security of the site and authenticate users.	Yes

Where can I get more information on cookies?

For more information about cookies see www.allaboutcookies.org. You can also find out more information about how to opt out of behavioural (tracking) cookies by visiting www.youronlinechoices.com