

Privacy Policy

This web site, which is made available to Bank of Ireland UK customers, is owned and provided by Master Card

The Bank of Ireland UK Card Controller is available to Bank of Ireland UK Commercial Credit Card holders in association with Master Card

This Policy, together with relevant Terms of Use and any other documents referred to on it, sets out the basis on which Bank of Ireland UK Commercial Credit Card holder information will be processed online through this web site to provide the Bank of Ireland UK Card Controller

Please read the following carefully in relation to our practices in the area of privacy and confidentiality

Bank of Ireland UK Commercial Credit Card

Bank of Ireland UK provides the Commercial Credit Card. Bank of Ireland UK's Privacy Policy can be found at <https://boini.bankofireland.com/footer-links/privacy/>.

Bank of Ireland UK web site Terms and Conditions of Use for Northern Ireland (NI) customers are found at <https://boini.bankofireland.com/footer-links/legal/> and for Great Britain (GB) customers are found at <http://www.bankofirelanduk.com/corporate/legal-statement/>

Bank of Ireland UK Card Controller

The Bank of Ireland UK Card Controller is available to Bank of Ireland UK Commercial Credit Card holders in association with Master Card

This Policy is specific to the Bank of Ireland UK Card Controller found at bankofirelandukcardcontroller.com

Card Controller is a free service providing enhanced security and budgeting tools for your Master Card credit or debit cards allowing you to decide where, when, and how cards are used. With a few clicks online, you can pick from a variety of controls to receive alerts based on your own preference settings. You can choose to be sent real-time [email, push notification, and/or text message] alerts and even choose to have unwanted card uses blocked. Card Controller is simple, safe, and designed to empower you with increased awareness of spending on your MasterCard.

Privacy and Confidentiality

Bank of Ireland UK and Master Card are committed to ensuring the privacy and security of your information, and understand as a Bank of Ireland UK Commercial Credit Card customer and visitor to this web site, your privacy and confidentiality is important

This Policy outlines this web sites approach in this area

Information processed by this site

Statistical information

As you browse this web site its server will capture statistical information relevant to your visit, and other users

The site will gather and monitors the following anonymous statistics:

- number of users visiting site
- date and time of visits to site
- number of pages viewed
- time spent on site
- most popular sections of site.

Bank of Ireland UK Card Controller

Bank of Ireland UK Commercial Credit Card holders choosing to apply for the Bank of Ireland UK Card Controller through this web site must complete the necessary registration process

Registration is a two-step process:

- initial registration, including provision of an authentic email address
- email address authentication, upload relevant Bank of Ireland UK Commercial Credit Cards - and Card Controller settings you select - including required security information.

Information storage

All information captured through this web site is stored in secure servers, in accordance with data privacy law.

Information disclosure

We will not disclose Bank of Ireland UK Commercial Credit Card holder information to a third party unless:

- authorisation (consent) has been received
- a legal or regulatory requirement demands we do so.

From time to time, Bank of Ireland UK Commercial Credit Cards holder information will be disclosed or transferred to persons or companies based outside the European Economic Area (EEA), to process that information on our behalf as a data processor. Where this happens steps will be taken to ensure such persons or companies agree to give that information at least the same level of protection we are required to give it in the United Kingdom

Use of information

All uses of Bank of Ireland UK Commercial Credit Cards holder information will be used by this web site, in accordance with data privacy law, for:

- providing the Bank of Ireland UK Commercial Credit Card and Card Controller, where you choose to register
- ensuring the site operates.

Information security

Bank of Ireland UK and Master Card understand how important the security and confidentiality of your information is. Keeping customer information secure is a top priority for both of us. Our goal is to protect your information on the internet in the same way as we would over the phone, face to face or using a Bank of Ireland ATM.

To ensure the highest level of security for any information provided through this web site, this site uses what is called encryption. This means any information you provide and submitted through this web site is scrambled while it moves from one source to another across the internet. This prevents the information being viewed, intercepted or tampered by an unauthorised person.

Cookies

This web site uses session cookies, and are essential for web site functionality and use of the online features and benefits available through Bank of Ireland UK Card Controller

For more information, our **Cookie Policy** can be found at www.bankofireland.co.uk/cardcontroller/cookies