

## Transaction Information Box

Payment Service	Account Types	Authorisation Required <sup>1</sup>	Cancelling a transaction	Processing Times <sup>2</sup>	Cut-off Times for receipt of Instructions <sup>3</sup>	Limits <sup>4</sup>
Cash withdrawal in pounds in the UK using a debit or cash card from a cash machine or cashback at a retailer counter (excluding Bank of Ireland UK branch counters)	Current Accounts Some Savings Accounts	Use of correct PIN with Debit or Cash Card	Once the withdrawal has been made, you cannot cancel it	Debited from your available balance immediately	Not applicable	<p>An overall combined daily limit of £500 normally applies unless otherwise specified.</p> <p>This limit includes a maximum £300 cashback amount from retailers. Cash machine providers and retailers may apply additional limits to transactions and lower limits may apply in some countries from time to time.</p> <p>You are advised to check with us to ensure your card is valid for cash machine withdrawals in any country you plan to visit and that no other restrictions apply.</p>
Cash withdrawals at Post Office® Counters using a debit or cash card	Current Accounts Savings Accounts	Use of correct PIN with Debit / Cash Card	Once the withdrawal has been made, you cannot cancel it	Debited from your available balance immediately	You can only carry out this type of transaction during Post Office® opening hours	
Cash withdrawal in a foreign currency outside the UK (excluding Bank of Ireland branch counters in Ireland)	Current Accounts	Use of correct PIN with Debit / Cash Card	Once the withdrawal has been made, you cannot cancel it	Debited from your available balance immediately	Not applicable	

1 Authorisation required - if any payment details are incorrect, the transaction may not be processed within the time frames detailed.

2 We will (1) stop paying credit interest and/or (2) stop charging debit interest, on the amount of the transaction, from the Working Day on which the transaction is processed

3 Cut off times – other cut-off times may apply for specific customers.

4 Limits - other limits may apply for specific customers.

5 Lodgements and transfers to another Bank of Ireland UK account - the facility to lodge cash across jurisdiction has been withdrawn between Bank of Ireland UK to Bank of Ireland ROI branches.

Cheques and drafts are excluded from The Payments Services Order 2009.

Transactions will only be processed where there is a sufficient available balance.

“D” means the day on which we receive the instruction

“Working Day/Days” means a day or days when the Bank is open for business

“Processed” means received by the payee’s bank

“EEA” means European Economic Area